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| **Borang Aduan/ Maklumbalas Pelanggan** |
| **A) Butiran-butiran Pengadu**

|  |  |  |
| --- | --- | --- |
| Nama Pengadu | ………………………………………………………………..……………………………………………………………….. | No. K/P:……………………………………….. |
| Alamat | …………………………………………………………………………………………………………………………………………………………………………………………………….. | No. Telefon:……………………………………….. |

 |
| **B) Maklumat Aduan**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Surat |  | Telefon |  | Hadir sendiri |  | Email |
|  |  |  |  |  |  |  |  |
|  | Lain-lain (Nyatakan |  |  |  |  |  |  |

**Butir-butir aduan :**…………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………. |
| **C) Klasifikasi Maklumat**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |
| Aduan |  | Maklumbalas |  | Cadangan Penambahbaikan |  |

 |
| **D) Arahan Siasatan :**………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………Penerima Aduan Tandangan :Nama :Tarikh : |