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| **Borang Aduan/ Maklumbalas Pelanggan** |
| **A) Butiran-butiran Pengadu**   |  |  |  | | --- | --- | --- | | Nama Pengadu | ………………………………………………………………..  ……………………………………………………………….. | No. K/P:  ……………………………………….. | | Alamat | …………………………………………………………………  …………………………………………………………………  ……………………………………………………………….. | No. Telefon:  ……………………………………….. | |
| **B) Maklumat Aduan**   |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | |  | Surat |  | Telefon |  | Hadir sendiri |  | Email | |  |  |  |  |  |  |  |  | |  | Lain-lain (Nyatakan |  |  |  |  |  |  |   **Butir-butir aduan :**  …………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………. |
| **C) Klasifikasi Maklumat**   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  |  |  |  |  |  | | Aduan |  | Maklumbalas |  | Cadangan Penambahbaikan |  | |
| **D) Arahan Siasatan :**  ………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………  Penerima Aduan  Tandangan :  Nama :  Tarikh : |